

Navin Tours



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Privacy Notice of Navin Tours

Effective Date: November 10 2024

At Navin Tours, incorporated on November 7, 2024, under the Companies Act No. 15 of 2013 as a private company limited by shares, we are dedicated to safeguarding your privacy. This Privacy Notice outlines how we collect, use, and protect your personal information when you visit our website and utilize our tour services in Zanzibar.

1. Information We Collect

We may collect the following types of personal information:

- **Contact Information:** Your name, email address, and phone number.
- **Travel Information:** Details related to your travel arrangements, including airport transfers and tour bookings.
- **Payment Information:** Credit card details and billing information necessary for processing payments.
- **Demographic Information:** Age, nationality, and preferences regarding your travel experiences.
- **Technical Data:** IP addresses, browser type, and operating system

2. How We Collect Your Information

Your personal data may be collected through various means, including:

- **Direct Interactions:** When you make a reservation or contact us via our website or customer service.
- **Automated Technologies:** Through cookies and tracking technologies when you interact with our website.
- **Third Parties:** From trusted partners who provide services related to your travel arrangements.

3. Use of Your Information

We use your personal data for the following purposes:

- **Service Provision:** To process your bookings and provide the services you request.
- **Communication:** To send confirmations, updates, and promotional materials about our tours and services.
- **Personalization:** To tailor our offerings based on your preferences and previous interactions.
- **Compliance:** To ensure compliance with legal obligations and industry standards.

4. Sharing Your Information

We may share your personal data with: Service Providers: Third-party vendors who assist us in delivering services, including:

- **DPO Pay by Network:** For secure online payment processing.
- **Paypal:** For International payment solution
- **Skrill:** For international money transfers and payment solutions.
- **Selcom:** For mobile payments and transaction processing.
- **National Bank of Commerce:** For local banking services related to payment processing.

5. Data Security

Our website is built on the Wix platform, which provides robust security features to protect your personal information:

- **SSL and HTTPS:** All data sent between our site and your browser is encrypted using SSL and HTTPS protocols.
- **PCI DSS Level 1 Compliance:** Wix maintains PCI DSS Level 1 certification, ensuring the highest standard for Payment Card Industry Data Security.
- **Regulatory Compliance:** Wix is compliant with international privacy regulations, including GDPR, CCPA, and LGPD.
- **Domain Privacy Protection:** Wix offers various levels of domain security to protect personal information.

6. Cookies and Tracking Technologies

Our website uses cookies to enhance user experience by tracking user behavior. You can manage cookie preferences through your browser settings.

7. Your Rights

You have the right to:

- Access your personal data held by us.
- Request correction of any inaccuracies in your information.
- Request deletion of your personal data where applicable.
- Opt-out of marketing communications at any time.

8. Data Retention Policy

We retain personal data only for as long as necessary to fulfill the purposes for which it was collected or as required by law.

9. Changes to This Privacy Notice

We may update this Privacy Notice from time to time. Any changes will be posted on this page with an updated effective date.

10. Third-party Websites

Our Services may contain links to other websites or services. We are not responsible for the privacy practices of such websites or services. We encourage you to be aware when you leave our Services and to read the privacy statements of each website and service you visit before providing your Personal Information. This Privacy Policy does not apply to such linked third-party websites and services.

11. Contact Us

For any questions regarding this Privacy Notice or our privacy practices, please contact us at

Email: info@navintours.com

Phone: +255763737077

Office Address: Old Airport Road Kiembesamaki West B District, Zanzibar, Tanzania

By using our website and services, you consent to the collection and use of your personal information as outlined in this Privacy.